Frequently Asked Questions
Vacu-Aide® QSU Quiet Suction Unit

Q1: How long will the battery operate the unit?
A1: A fully charged battery will provide approximately 60 minutes of continuous operation at a zero vacuum level (free flow). Operation time will decrease with higher vacuum levels.

Q2: What is recommended for the initial charge of the battery?
A2: A discharged battery will require 10-17 hours (depending on depth of discharge) of charging to reach a full capacity.

Q3: If not in use for an extended period of time are there any recommendations for keeping the battery in good condition?
A3: Yes, it’s our recommendation that the battery be recharged a minimum of every 3 months.

Q4: If traveling internationally is there anything needed to use my Quiet Suction Unit?
A4: Yes, the correct power cord must be used, as the unit can operate on any AC voltage.

Q5: How do I get replacement accessories and parts for my Quiet Suction Unit?
A5: Through an Authorized DeVilbiss Provider, which can be found on our web site under Find a Provider, located at the very top of our web pages.

Q6: What is the warranty of my Quiet Suction Unit?
A6: 7314 series – 2 years from date of purchase (excludes the battery & collection canister); the internal rechargeable battery is warranted for 90 days.

Q7: When should the filter of the disposable canister be replaced?
A7: 1. If it becomes wet (it will immediately occlude when wet)
2. Between patients
3. When disposing of a used canister (the filter actually becomes a plug for the suction canister when disposed of)